Agenda for Coaching Institute 102

**DAY 1**

10:00 - 4:00

* Teams in the work of systems
* Development of highly effective teams
* Team functioning
* Emotional intelligence, accountability, engagement, and collaborative decision-making within a team structure

**DAY 2**

9:00 – 3:00

* Effective communication
* System and support structures
* Coaching service delivery plan

Scheduled breaks and a 60-minute lunch break will occur each day.